

CAMERON CARTWRIGHT

SOFTWARE ENGINEER

CONTACT

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SKILLS

Technical Skills

- Web Development
- Version Control
- Database Technologies

Methodologies

- Agile
- Software Development Life Cycle

Soft Skills

- Team collaboration, problem solving and Resilience

EDUCATION

T-Level in Digital Production, Design and Development

Gateshead College

2021-2023

At Gateshead I completed a new course called T-Levels where it was a combination of both coursework and work placement

GCSE

Benfield School

2016-2021

At Benfield, I passed all my core subjects and passed all of my extra GCSE which included computer science.

REFERENCES

References are available on request, please contact me by email for any further inquiries.

PROFILE

Detail-oriented and innovative Software Engineering student with hands-on experience in full-stack development, web design, and technical support. Proficient in Python, JavaScript, HTML/CSS, Java, and Node.js. Skilled in applying Agile methodologies to deliver high-quality software solutions and optimize web performance through dynamic features like infinite scroll and search functionality. Strong problem-solving skills with experience troubleshooting technical issues in hardware and software environments. Eager to learn and expand knowledge in backend development and contribute to software development through continuous improvement.

WORK EXPERIENCE

Web Developer / Systems Assistant

Ryder Architecture

2022-2023

During my placement at Ryder Architecture as part of my T-Levels, I was tasked with redesigning the company intranet, "Our People," which serves as a central hub showcasing all employees across the organization. Utilizing Visual Studio and Chrome Developer Tools, I implemented infinite scroll, significantly enhancing the page's performance by loading content dynamically as users scrolled. I also developed a filter functionality for the search bar, allowing users to view employees based on specific criteria, such as location and training status. This involved solving complex logic challenges, particularly for filters like identifying fire warden trained employees in the Liverpool office.

Upon completing my placement, I was offered a summer contract as a Systems Assistant. In this role, I provided technical support to employees, troubleshooting issues ranging from hardware malfunctions, such as broken mice, to resolving software problems with Autodesk Revit. I was responsible for setting up new laptops for incoming employees, reinstalling Windows on their virtual server machines, and managing software licenses. When encountering errors, I collaborated with colleagues to find solutions, enhancing my problem-solving skills and ability to work within a team.

Call Advisor

Careium

2023-2024

In my role at Careium, an Out-of-Hours (OOH) service for housing associations and councils, I am responsible for managing tenant inquiries and ensuring that their needs are met promptly and professionally. Utilizing the 8x8 web application, I handle calls from tenants, access a comprehensive knowledge base for manuals and property lists, and communicate with managers and colleagues via Microsoft Teams.

I have received training in various operational roles, including Portal Passing, where I navigate the company's contractor portal to manage job assignments, and OOH Passing, which involves coordinating directly with contractors to ensure timely service delivery. Additionally, I am trained in Progress tasks, which require me to follow up with contractors every 15 minutes to ensure jobs are being addressed, demonstrating my commitment to customer satisfaction and efficiency.

My contribution is vital in completing tenant tickets with accurate and necessary details, especially when faced with challenging situations. I prioritize maintaining professionalism and calmness, representing Careium effectively while addressing tenant concerns. This role has enhanced my communication skills and problem-solving abilities, as I frequently navigate high-pressure scenarios, ensuring that tenant issues are resolved efficiently and respectfully.